

## Quality Policy

**TELE-FONIKA Kable S.A.**, as one of the global leaders in the cable and wire manufacturing industry, is a recognized and proven supplier of products to worldwide companies from various sectors, including telecommunications, energy, electronics, shipbuilding and mining.

**The Company's primary objectives are:**

- gaining and maintaining customer trust and satisfaction;
- strengthening the Company's market position and brand image;
- compliance with applicable legal regulations;
- effectively meeting the requirements, needs and expectations of customers regarding the offered products.

**The Company implements the quality policy by:**

- producing and distributing user-safe products that meet appropriate quality requirements;
- fulfilling specific customer requirements, adhering to legal obligations and other commitments and maintaining confidentiality of information;
- reinforcing the Company's image as a reliable, dependable supplier engaged in partnership-based business relationships;
- seeking and developing innovative technologies, materials and solutions;
- collaborating with suppliers of raw materials, ensuring they meet our requirements, appropriately qualifying and evaluating them and exploring new or alternative resources;
- focusing the attention of employees on the importance of meeting customer requirements and ensuring customer satisfaction;
- enhancing employees qualifications and awareness so that each understands the importance of their work and takes responsibility for their impact on product quality.

**The Management Board of TELE-FONIKA Kable S.A. commits to:**

- implementing the aforementioned quality policy principles;
- meeting applicable requirements;
- providing support for quality management matters;
- continuously improving the quality management system in accordance with ISO 9001:2015 standards.

The Management of **TELE-FONIKA Kable S.A.** ensures that the policy is communicated, understood, and implemented, and that it is available to employees and interested parties.

Release date: Myślenice, 01/03/2024.

*The Management Board of TELE-FONIKA Kable S.A.*